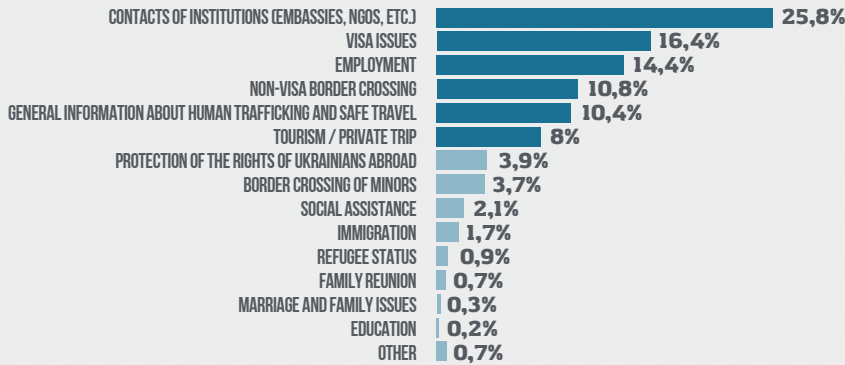


**STATISTICAL DATA ON QUERIES FROM INTERNALLY DISPLACED PERSONS (IDPs) TO THE NATIONAL TOLL-FREE COUNTER-TRAFFICKING AND MIGRANT ADVICE HOTLINE 527 – FROM MOBILE PHONES, 0 800 505 501, WWW.527.ORG.UA**

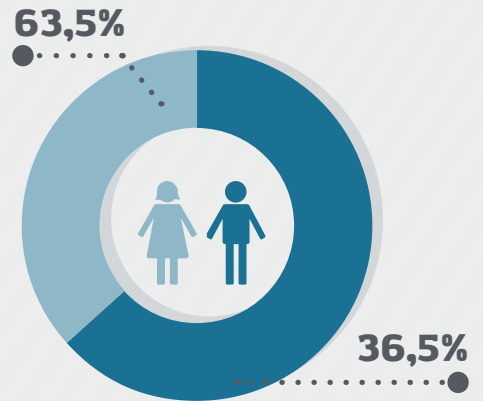
*Number of queries from 2014-2017: 5798  
Number of queries during January-December 2017: 1703*

**SUBJECT OF QUERIES**

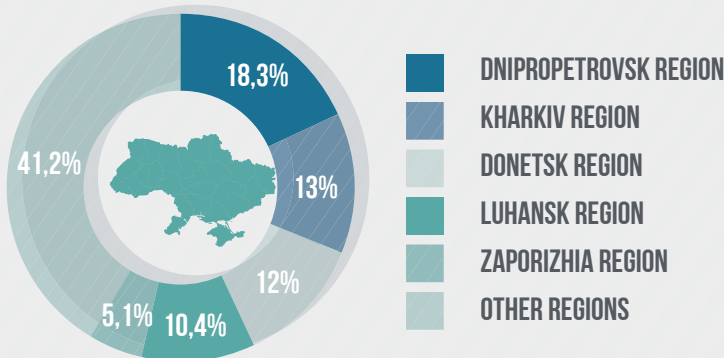
NUMBER OF CONSULTATIONS DURING JANUARY - SEPTEMBER 2017 - 4296



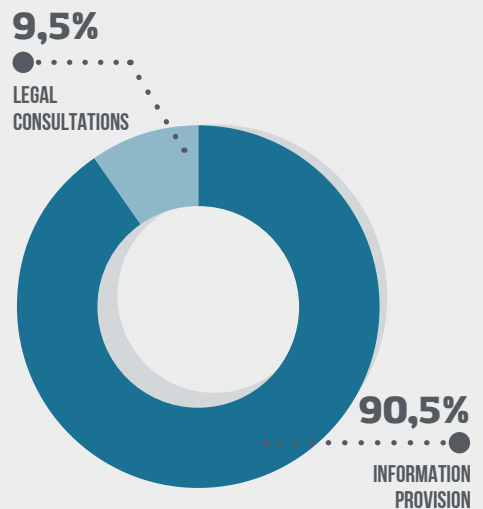
**GENDER DISTRIBUTION**



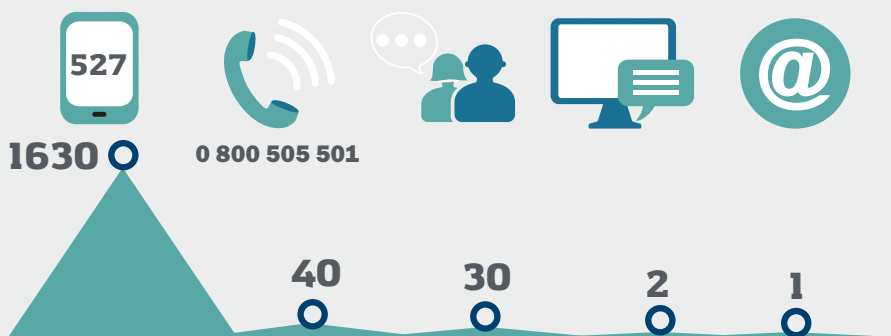
**REGIONAL BREAKDOWN**



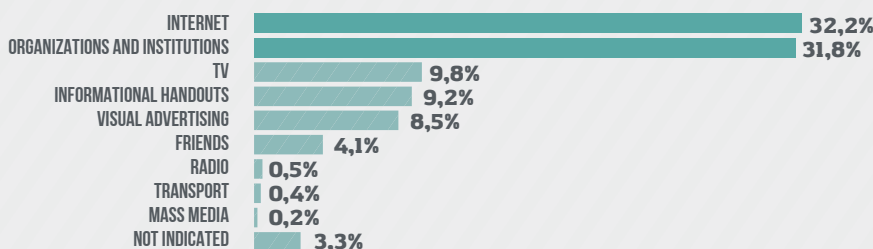
**TYPE OF CONSULTATION**



**FORM OF QUERIES TO THE HOTLINE**



**SOURCES OF INFORMATION ABOUT THE HOTLINE**



**75,3%**  
OF QUERIES WERE RELATED TO DOCUMENT PROCESSING

**30,9%**  
OF QUERIES WERE RELATED TO COOPERATION WITH INTERMEDIARIES

